

BESTMED'S EASY ONLINE SERVICES

At Bestmed we believe in innovation and being at the cutting edge of technology when it comes to communication.

We have recently launched our new website filled with information on our benefit options, Scheme Rules, newsletters, events and activities happening at Bestmed. To continue offering you the excellent service you expect, our new website will not only simplify your life, but also provide access to the new and exciting interactive functions. All of this is aimed at perfecting your experience with Bestmed. Please visit www.bestmed.co.za and see what we have to offer you.

Our self-service facility now provides access to:

- Update your personal details
- View your claims history
- View your benefits
- Download your membership certificate
- Password reminder functions



www.bestmed.co.za

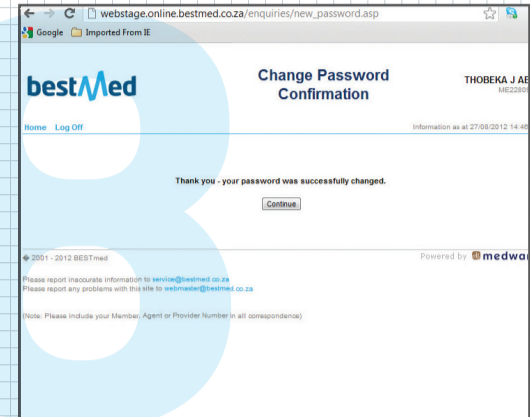
AUTOMATED REGISTRATION

How do I register?

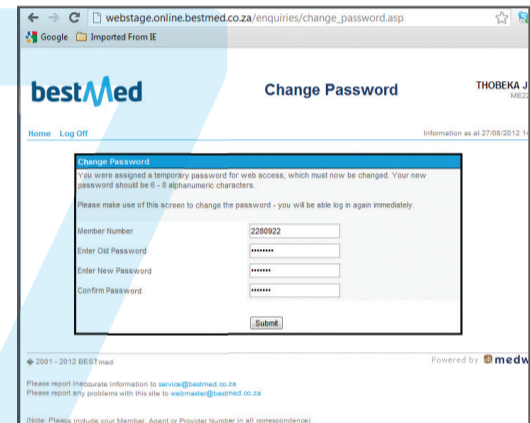
Visit www.bestmed.co.za and follow these easy steps:

- Visit www.bestmed.co.za
- Click on "Member Login"
- Click on "Register"
- Password Registration screen will appear
- Click on "Register Now" for password
- Click on "Register" below Option 1
- Enter your Bestmed membership number and click "Validate"
- Complete the required fields and click on "Submit"
- Once details have been successfully validated, your password will be sent to you via e-mail
- Once received you may log in immediately
- After successful log in with your temporary password, you will be directed to Change Password screen
- Complete all required fields and click on "Submit"

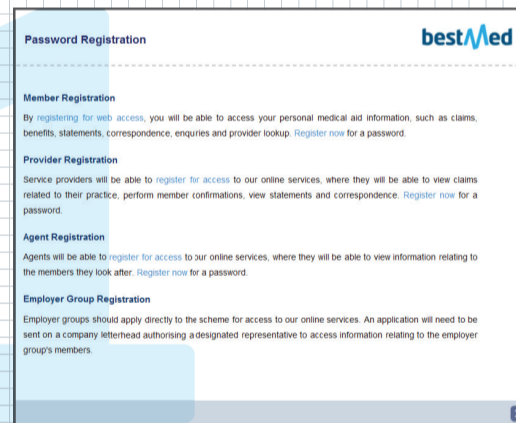
Password successfully changed



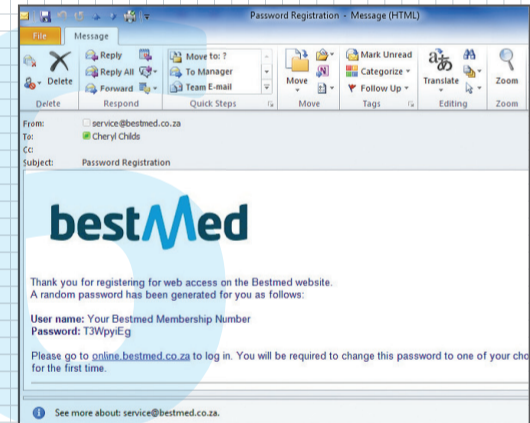
After successful login with temporary password, member is directed to the Change Password page



Password Registration pop-up appears.



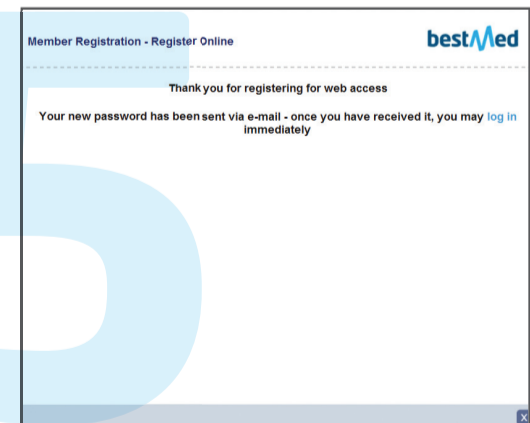
E-mail received with temporary password



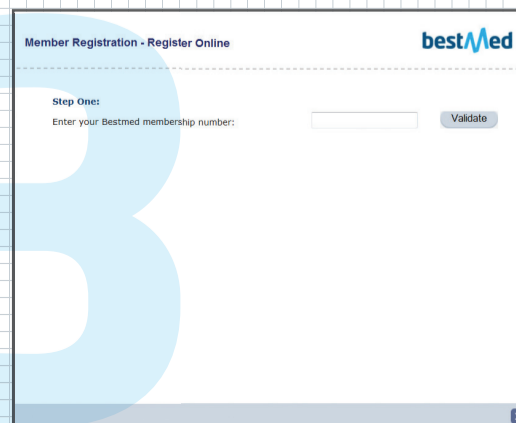
Member has three options to register - Online registration



Successful validation of details and registration



Validate membership number



Validate principal member's details

